Bravura Warranties:

Finish Warranties: Bravura US 26, USD15A and US15 products are warranted against manufacturer’s defects in finish for a period of five years from the date of purchase. US10B, USD10B and US14 as a “living finish”, will naturally change over time and therefore is warranted for one year against defects only, and not normal wear. Special Note: Atmospheric conditions can cause staining and alkaline etching that varies by geography. In addition, frequency of use will cause this finish to age/wear in appearance. Because there are many variables in this process, even new US10B and USD10B items can vary from item to item and may have begun the process before reaching your home.

Bravura does not assume any liability or responsibility for damage due to mishandling, abuse, misuse accident, improper installation, weather or temperature conditions, or finish or metal deterioration due to moisture or atmospheric conditions beyond the control of Bravura. Bravura does not accept liability or responsibility for deterioration of finish caused by the use of chemical or commercial cleaners. Bravura does not accept liability or responsibility for deterioration of finish caused by scratches, nicks, or scuffs, as these are natural results of daily use. Locks located within 15 miles of coastal areas are warranted for one year only.

Lifetime Finish Warranty: Bravura warrants that any parts manufactured with the Lifetime Finish (PVD) will never tarnish if used in a non-coastal environment. Locks located within 15 miles of coastal areas are warranted for one year only.

Mechanical Warranty: Bravura warrants all mechanical parts against defects in material and workmanship for the life of the product, if the products are properly installed and maintained. Screws are not included in the mechanical warranty as they may require replacement in the course of normal door re-finishing or maintenance. Bravura does not assume any responsibility for damage due to mishandling, abuse, misuse, accident, use of chemicals, improper installation, extreme temperature conditions, or metal deterioration due to exposure to atmospheric conditions beyond the control of Bravura.

Warranty Limitations: Bravura does not assume liability for any labor or other expenses or for damages of any kind or nature incurred in connection with the sale, use, or replacement of any defective parts or portions thereof. Bravura does not assume nor authorize any other person to assume for it any other liabilities in connection with the sale or use of its products. All Bravura warranties on all Bravura products are void if the products are used in combination with other products of any nature other than of Bravura manufacture. All Bravura warranties are limited to the repair or replacement of the products. All Bravura warranties are limited to the original homeowner purchaser, and require proof of purchase. Bravura finish and mechanical warranties are limited to one year from date of installation on non-residential applications.